Join here

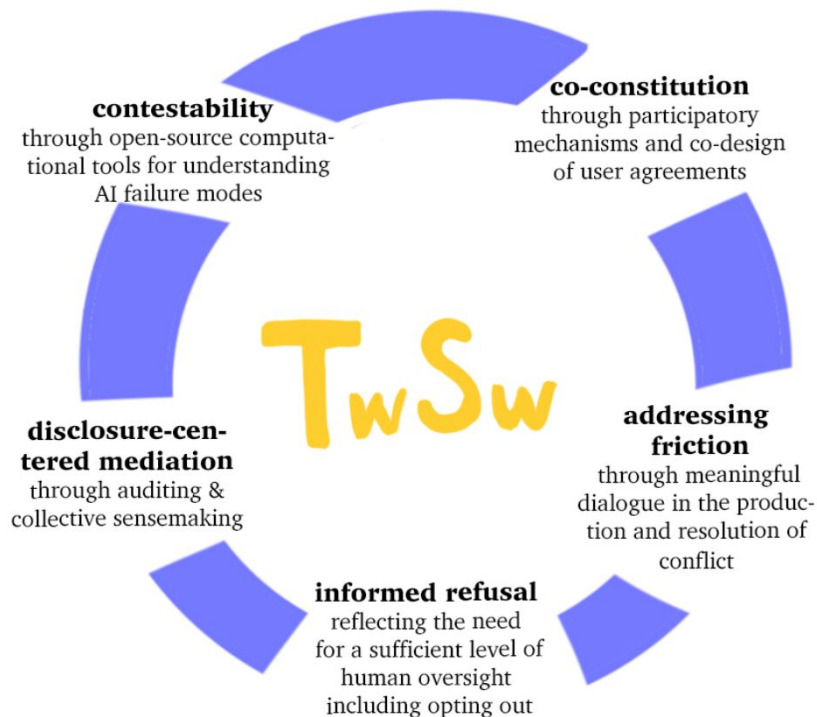# *Terms-we-Serve-with (TwSw):* design framework and tools

Co-design of norms, rules, and agreements providing **guardrails in AI & data governance**

THE PROBLEM > **"I agree to the terms of service"** is perhaps the most falsely given form of consent. The small print and legalese in these contractual agreements often fails to provide people with meaningful consent and contestability in cases of nonconsensual use of content as training data for generative AI or AI functionality failures — exemplifying the friction between people and technology companies leveraging AI.

contestability through open-source computational tools for understanding AI failure modes

co-constitution through participatory mechanisms and co-design of user agreements

addressing friction through meaningful dialogue in the production and resolution of conflict

informed refusal reflecting the need for a sufficient level of human oversight including opting out

disclosure-centered mediation through auditing & collective sensemaking

CALL TO ACTION
- Share more about your context - what kind of data or AI are you engaged with building or using?
- Participate in a 2-hour virtual workshop where we explore data and AI through the TwSw framework.
- Evolve community norms and agreements for data & AI use.

OUTCOME: Co-design of a Terms-we-Serve-with agreement that surfaces community norms with regards to data and AI stewardship and governance.

Join, **learn more**, or reach out Bogdana Rakova: **bogdana@mozillafoundation.org**

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